

NATCHEZ TRACE ELECTRIC POWER ASSOCIATION  
HOUSTON, MISSISSIPPI; July 25, 2023  
SCHEDULE OF DEPOSITS, FEES, AND CHARGES

(Fees and charges are non-refundable; applicable sales tax will be collected)

\$10.00 - Membership - Natchez Trace E.P.A. operates a non-profit cooperative. On requesting service, one buys a membership in order to become a "member" of the Association. (After termination of service, this membership is credited to the final bill, or refunded if there is no outstanding balance.)

Deposit amounts for residential customers are determined by the applicant's credit score and history of pay record with other utilities. Commercial customer deposit requirements may be determined by a combination of credit score worthiness and prior or projected usage at the service location.

Residential Deposit	FICO Credit Scores	Rating
\$50	666-840	Green (Satisfactory)
\$200	575-665	Yellow (Good)
\$400	Less than 574	Red (Fair/Poor)

General Power and Outdoor Lighting Deposits

A deposit or suitable guarantee is required of all General Power ("Commercial") or Outdoor Lighting Schedule accounts.

\$30.00 - Service Connection Fee - for all new connections (except yard lights, when not billed separately) or transfers of service, unless overtime pay to the serviceman is involved. If overtime pay is involved, the After Hours Connection/Reconnection Fee will also apply.

VARIES -Meter Base Fees - Paid when member gets (picks up) meter base for new service.

200 and 100 AMP single phase (OH & UG)	\$ 30.00
Up to 200 AMP three phase -	\$ 150.00
Class 320/400 AMP single phase or three phase (OH and UG)	\$ 150.00
K-Base/600 AMP three phase OH	\$ 450.00

\$30.00 - Reinspection Fee - may be required when service personnel must visit member's premises for a second time, and for each subsequent time, on implementation of a service connection request.

\$45.00 - Trip/Disconnection Fee - required when service personnel must visit member's premises to leave a note or disconnect electric service. This fee also applies to any remote termination of services made on an account that is subject to disconnect due to non-payment.

If service is disconnected, we reserve the right to require an increase to a member's deposit when his/her payment history is unsatisfactory if customer's deposit is less than twice his/her monthly bill.

Trouble Call Charges - may be required when service personnel are dispatched to member's premises to investigate service or an outage, when problems are NOT RELATED to Natchez Trace EPA's equipment or facilities.

\$30.00 - (A) Normal Hours \* Charge

\$60.00 - (B) After Hours \*\* Charge

Returned Check Fees

\$20.00 - Fee on each returned check, which includes the amount, if any, which the bank debits NTEPA's account for processing member's bad check (after the third returned check during any 12 consecutive month period, or for special cases where the bank advises us that the customer does not have sufficient balance to cover the check, member must pay bills in CASH).

\$30.00 - Additional Charge - required when NTEPA personnel must visit member's premises to collect on a returned check.

Yard Light Installation Fees

\$30.00 - yard light(s) itself. This charge is added to next month's bill.

\$50.00 - additional, to install each pole. This fee is paid in the office. The \$30 installation fee will still be added to the next month's bill.

Maintenance Fees for Inactive Deposits

\$8.00 - Per month is the minimum bill (account maintenance charge) for residential inactive accounts.

\$10.50 - Per month is the minimum bill (account maintenance charge) for General Power (Commercial & Industrial) inactive accounts.

\$2.00 - Mailing fee for second notices.

\$30.00 - Meter Test Fee - is paid when member requests test. Refunded if meter tests "bad". (Standard accuracy tolerance on metering is 2%, slow or fast).

Administrative Charges for Investigation of Apparent Power Diversion and/or Meter Tampering Incidents

\$100.00 - Minimum charge, plus service charges at \$30.00 per trip, plus cost of installing security devices, plus cost of repairing or replacing damage equipment (if any), plus billing for estimated unmetered energy consumption. (Mississippi's Criminal Laws may also be applicable.)

Broken Seal Charge

\$15.00 - After verification of their being no problem with the metering system itself, only one of the seals' being broken, and of our not being a party to the seal being broken.

\$25.00 - Should a second such broken meter seal incident occur within 24 months of the first incident, plus the cost of installing a locking band.

\* "Normal Hours" are defined as for work being performed starting after 7:30 a.m. and being completed before 4:30 p.m., Monday – Friday, holidays excepted.

\*\* "After Hours" are defined as for work being performed at any other time, including every hour on holidays and weekends.

Date Schedule Approved by Board of Directors: July 25, 2023

Effective Date: August 1, 2023

Signed: Joe E. Hays  
Secretary